

1 SELECTIVE SAMPLING FOR SOUND SIGNAL CLASSIFICATION

2

3 BACKGROUND OF THE INVENTION

4 1. Field of the Invention

5 The present invention relates generally to systems and methods for sound
6 signal classification, and more particularly to selective sampling techniques for sound
7 signal classification.

8 2. Discussion of Background Art

9 Interactive Voice Response (IVR) systems are an increasingly important tool
10 for providing information and services in a more cost efficient manner. IVR systems
11 are typically hosted by a server, which includes an array of Digital Signal Processors
12 (DSPs), and enable speakers to interact with corporate databases and services over a
13 telephone using a combination of voice utterances and telephone button presses. IVR
14 systems are particularly cost effective when a large number of speakers require data or
15 services that are very similar in nature and thus can be handled in an automated
16 manner. A speaker using an IVR system may or may not eventually be connected to a
17 live operator, depending upon the complexity of the speaker's request.

18 Due to the significant cost savings often realized with IVR systems, there is a
19 growing demand for such systems to provide more functionality and a richer speaker
20 experience. Toward those ends, IVR systems responsive to a speaker's age range,
21 gender, language, accent, dialect, identity, and so on are desirable. Such functionality
22 often is possible when a speaker's vocal utterance (a.k.a. speech or sound signal) is
23 first digitized and then analyzed, so that a set of meta-data (e.g. the speaker's age
24 range, and so on) can be extracted from the utterance, without requiring the speaker to
25 provide such information directly to the IVR system.

1 While such meta-data extraction has a potential to improve speech recognition
2 of the speaker and enable some novel IVR applications directed to a speaker's
3 particular characteristics, current techniques for meta-data extraction are very
4 computationally intensive and have further burdened IVR system servers and support
5 hardware to the point of creating speed bottlenecks even during normal use.

6 What is needed is a system and method for sound signal classification that
7 overcomes the problems of the prior art.

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BRIEF DESCRIPTION OF THE DRAWINGS

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Figure 1 is a dataflow diagram of one embodiment of a system for sound

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signal classification;

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Figure 2 is one example of a data structure for maintaining a set of fitness data;

5

and

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Figures 3A and 3B are a flowchart of one embodiment of a method for sound

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signal classification.

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1 DETAILED DESCRIPTION OF THE PREFERRED EMBODIMENT

2 The present invention discusses a selective frame sampling technique for
3 extracting, from a speaker's voice utterance/speech/sound signal, meta-data such as
4 age range, gender, language, accent, dialect, and identity. The invention not only
5 increases the speed at which an Interactive Voice Response (IVR) system can extract
6 meta-data from (i.e. classify) a speaker's sound signal, but also the accuracy of the
7 extracted meta-data.

8
9 Figure 1 is a dataflow diagram of one embodiment of a system 100 for sound
10 signal classification. Figure 2 is one example of a data structure 200 for maintaining a
11 set of fitness data. Figure 3A and 3B are a flowchart of one embodiment of a method
12 300 for sound signal classification. Figures 1, 2, 3A, and 3B are now discussed
13 together.

14 In step 302, an IVR system 102 receives a vocal utterance/speech/sound signal
15 104 from a speaker. The sound signal 104 will most commonly include of human
16 utterances, such as words, phrases, and sentences. However, the sound signal 104
17 may also include sounds made from a recording, an animal, an inanimate object, and a
18 computer synthesizer. In step 304 the IVR system 102 sends a meta-data request to a
19 classifier selection module 106. The meta-data request specifies what classes of meta-
20 data shall be extracted from the sound signal 104 for a speaker who authored the
21 sound signal 104. The meta-data classes include: age range, gender, language, accent,
22 dialect, identity, and so on. Those skilled in the art, however, will recognize that
23 different types of meta-data may be extracted from the non-human speech/sound
24 signals listed above.

25 In step 306, the IVR system 102 passes the sound signal 104 to a sound signal
26 digitization module 108. The digitization module 108 includes one or more Digital

1 Signal Processors for converting analog sound signals into a digitized form and
2 performing additional processing on the sound signal 104 if necessary. The additional
3 processing may include sound signal noise reduction, echo cancellation, speech
4 detection, and so on. In step 308, the digitization module 108 passes a digitized
5 version of the sound signal 104 back to the IVR system 102 for further processing or
6 storage, depending upon how the IVR system 102 is designed. In step 310, the
7 digitization module 108 passes a digitized version of the sound signal 104 on to a
8 sound signal framing module 110. In step 312, the framing module 110 divides the
9 sound signal 104 into time frames of a predetermined length. Preferably the time
10 frames are of equal length.

11 In step 314, the classifier selection module 106 selects one or more fitness
12 functions, from a fitness function database 112, corresponding to the meta-data to be
13 extracted from the sound signal 104. A fitness function is herein defined as a
14 mathematical calculation to be performed on one or more sound signal frames.

15 While a different fitness function may be used for each class of meta-data to be
16 resolved, preferably a single fitness function that calculates each frame's overall
17 sound signal strength is used. The sound signal strength of a frame is herein defined
18 in the alternative to be: the frame's total signal power, an average of peak amplitudes
19 within the frame, a total energy within the frame, a frame volume equal to a
20 logarithmic value of the sound signal's amplitude, and so on, depending upon a
21 particular implementation of the present invention.

22 In step 316, the classifier selection module 106 passes the selected fitness
23 functions to a frame selection module 114. In step 318, the frame selection module
24 114 applies each of the selected fitness functions individually to each frame received
25 from the sound signal framing module 110, thereby creating the set of fitness data

1 200. In step 320, the frame selection module 114 stores the fitness data in a fitness
2 data database 116.

3 Figure 2 shows one example of the data structure 200 for maintaining the set
4 of fitness data. In the example data structure 200, the sound signal 104 has been
5 divided into ten separate frames, labeled by “frame number.” A set of fitness data is
6 calculated for each of the meta-data classes (e.g. age range, gender, accent, etc.). An
7 exemplary set of fitness data for meta-data class #1 is shown, and will be used to
8 illustrate the method steps that follow.

9 Generally, the frame selection module 114 preferably identifies a sub-set of the
10 sound signal frames from which the selected meta-data may be accurately extracted.
11 The preferred method selects those sound signal frames that have a greatest relative
12 signal strength for further meta-data extraction.

13 Specifically, in step 322, the frame selection module 114 identifies a greatest
14 fitness datum within a meta-data class (e.g. Frame 5 having a value of 12.0 in the
15 example). In step 324, the frame selection module 114 accesses a predetermined
16 margin (e.g. a margin of 2 in the example) for that meta-data class from the classifier
17 selection module 106. This “margin” effectively sets a sampling rate for the meta-
18 data class. In step 326, the frame selection module 114 calculates a fitness datum
19 threshold equal to the greatest fitness datum minus the margin (e.g. 12.0 minus 2 =
20 10.0 in the example).

21 In step 328, the frame selection module 114 stores a copy of each digitized
22 sound signal frame that has a signal strength equal to or greater than the fitness data
23 threshold (e.g. Frames 4 and 5 in the example) in a sampled frames database 118. In
24 step 330, the frame selection module 114 stores a copy of each digitized sound signal
25 frame that has a signal strength less than the fitness data threshold (e.g. Frames 1-3
26 and 6-10 in the example) in a discarded frames database 120. Alternatively, the

1 frame selection module 114 could just delete these discarded frames. Typically a
2 sound signal's middle frames have a higher Signal-to-Noise Ratio (SNR) (i.e. signal
3 strength) when compared with the sound signal's leading and trailing frames, and thus
4 most often become the sampled frames stored in the sampled frames database 118.
5 As a quick second example, if the margin was set to 4, then the threshold would be
6 $12.0 \text{ minus } 4 = 8$, and Frames 1, 3, 4, and 5 would have been stored in the sampled
7 frames database 118.

8
9 In step 332, a classifier module 122 classifies each frame stored in the sampled
10 frames database 118 according to the selected meta-data criteria. In one embodiment
11 of the present invention, the classifier 122 uses a Multi-Layer Perceptron (MLP)
12 neural network trained to recognize the meta-data class patterns.

13 If the sound signal 104 is a speech signal, the MLP neural network will
14 typically have at least three layers: an input layer with 12 nodes, corresponding to the
15 12 Mel-Cepstral components of a speech signal; a hidden layer with 20 nodes; and an
16 output layer with a number of nodes corresponding to each class within the meta-data
17 class (e.g. 2 nodes, "male" and "female," if the meta-data class is "gender"). Back
18 propagation (BP) is used to train the neural network. After being trained on a ground-
19 truth set of about 200,000 frames, the classifier 122 can achieve a meta-data class
20 recognition rate of about 70% for a gender meta-data class at the frame level.

21 Next, in step 334, after having classified each of the sound signals' 104
22 sampled frames individually, the classifier module 122 classifies the entire sound
23 signal 104 according to the selected meta-data classes and stores the result in a sound
24 signal meta-data database 124.

1 One way to classify the entire sound signal 104 is by voting. Voting classifies
2 the sound signal 104 based on which meta-data class is supported by a greatest
3 number of the sampled frames.

4 However, a preferred method for classifying the entire sound signal 104 adds
5 together each of the sampled frame's confidence scores, which were generated by the
6 neural network. That meta-data class with a highest overall total confidence score is
7 chosen as the final class for the entire sound signal 104. The confidence score
8 approach results in a lower classification "error rate," and is even more effective as the
9 "selective sampling" rate is decreased.

10 Another approach classifies the entire sound signal 104 as that class having a
11 statistically longest run-length. The run length of a class is equal to a longest number
12 of continuous sampled frames having been assigned a same meta-data class.

13 Then, in step 336, the sound signal meta-data 124 for the sound signal 104 is
14 provided to the IVR system 102. IVR systems can benefit from such meta-data in a
15 variety of ways, including: improved customer service; added IVR system
16 functionality; and improved statistical record keeping.

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18 Empirical tests comparing the present invention's selective sampling to even
19 sampling were run on about 1,200 speech files in a "Test" directory of TIDIGITS
20 corpus. There were about 250,000 frames in total. "Even sampling" is herein defined
21 as when the sampled frames from a sound signal are equally spaced with respect to
22 each other, independent of their signal strength. For example, if the "sampling rate" is
23 1:3, then "even sampling" will select Frames 1,4,7, and 10 in Figure 2, while
24 "selective sampling" will select Frames 1, 3, 4, and 5.

25 It was found that regardless of the "sampling rate", the present invention's
26 "selective sampling" achieved a lower sound signal meta-data 124 error rate when

1 compared to "even sampling." It was also found that there was general "sweet
2 sampling rate spot "for "selective sampling" between 1:2 and 1:3, for gender meta-
3 data classes. Sampling rates greater than 1:2 tended to include too many low quality
4 sound signal frames, while sampling rates lower than 1:3 tended to discard too many
5 high quality sound signal frames. Those frames discarded by selective sampling also
6 tend to have a lower confidence score than the sampled sound signal frames. Also,
7 since not all of the sound signal's frames are analyzed by the classifier module 122,
8 the speed with which the sound signal meta-data 124 is calculated is also increased.

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10 While one or more embodiments of the present invention have been described,
11 those skilled in the art will recognize that various modifications may be made.
12 Variations upon and modifications to these embodiments are provided by the present
13 invention, which is limited only by the following claims.